

Name of meeting: Health and Adult Social Care Scrutiny Panel

Date: 19 August 2021

Title of report: Healthwatch Kirklees

To provide members of the Health and Adult Social Care Scrutiny Panel with the context and background to the discussions with Healthwatch Kirklees.

Key Decision - Is it likely to result in spending or saving £250k or more, or to have a significant effect on two or more electoral wards?	No
Key Decision - Is it in the <u>Council's Forward Plan (key decisions and private reports)</u> ?	Not Applicable
The Decision - Is it eligible for call in by Scrutiny?	Not Applicable
Date signed off by <u>Strategic Director</u> & name Is it also signed off by the Service Director for Finance? Is it also signed off by the Service Director for Legal Governance and Commissioning?	No – The report has been produced to support the discussions with Healthwatch Kirklees.
Health Contact	Helen Hunter, Healthwatch Kirklees

Electoral wards affected: None Specific

Ward councillors consulted: Not Applicable

Public or private: Public

Has GDPR been considered? Yes. The report does not include any personal data that identifies an individual.

1. Summary

- 1.1 Healthwatch is an independent consumer champion for both health and social care. Healthwatch operates at two levels one at a local level (local Healthwatch) and also at a national level (Healthwatch England).
- 1.2 A key aim of local Healthwatch is to give citizens and communities a stronger voice to influence and challenge the provision of local health and social care services. It will do this by gathering feedback, either positive or negative, from the general public about their experiences of NHS and Social Care services in Kirklees.
- 1.3 The Panel has included in its work programme for 2021/22 an objective to develop the working relationship with Healthwatch Kirklees to include sharing the respective work programmes and to identify local areas of concern to inform the work of the Panel.
- 1.4 Representatives from Healthwatch Kirklees will be in attendance to provide the panel with:
 - an overview of the current Healthwatch work programme
 - the outcomes of a survey looking at the experiences of public accessing Local hospital services.
 - The initial findings from the Healthwatch Kirklees and Calderdale engagement work on public access to health and care services.
 - Healthwatch Kirklees and Calderdale Annual Report 2020/21.
- 1.5 Information covering the areas above is attached.

2. Information required to take a decision

N/A

3. Implications for the Council

N/A

3.1 Working with People

No specific implications

3.2 Working with Partners

No specific implications

3.3 Place Based Working

No specific implications

3.4 Climate Change and Air Quality

No specific implications

3.5 Improving outcomes for children

No specific implications

3.6 Other (e.g. Legal/Financial or Human Resources)

No specific implications

4. Consultees and their opinions

Not applicable

5. Next steps and timelines

That the Overview and Scrutiny Panel for Health and Adult Social Care takes account of the information presented and considers the next steps it wishes to take.

- 6 Officer recommendations and reasons**
That the Panel considers the information provided and determines if any further information or action is required.
- 7 Cabinet Portfolio Holder's recommendations**
Not applicable
- 8 Contact officer:**
Richard Dunne – Principal Governance and Engagement Officer
richard.dunne@kirklees.gov.uk
- 9 Background Papers and History of Decisions**
Not applicable
- 10 Service Director responsible**
Julie Muscroft – Service Director, Legal, Governance and Commissioning